ITrent Multifactor authentication using the Authentication app
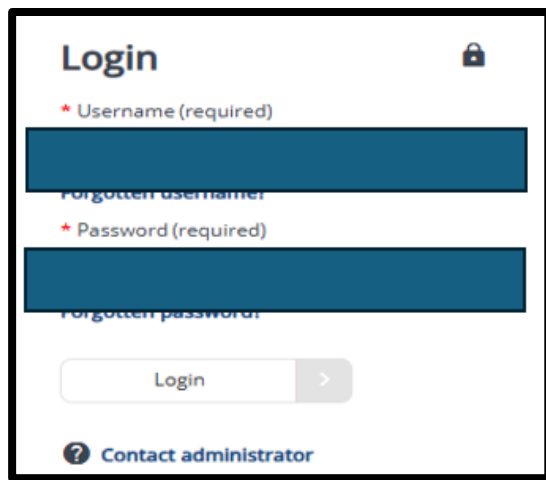
Information

The **authentication app** can be downloaded from either the Apple App Store or the Android Play store on any supported device.

Step 1:

Open the authenticator app. Login to iTrent as normal and you will be presented with the login options.
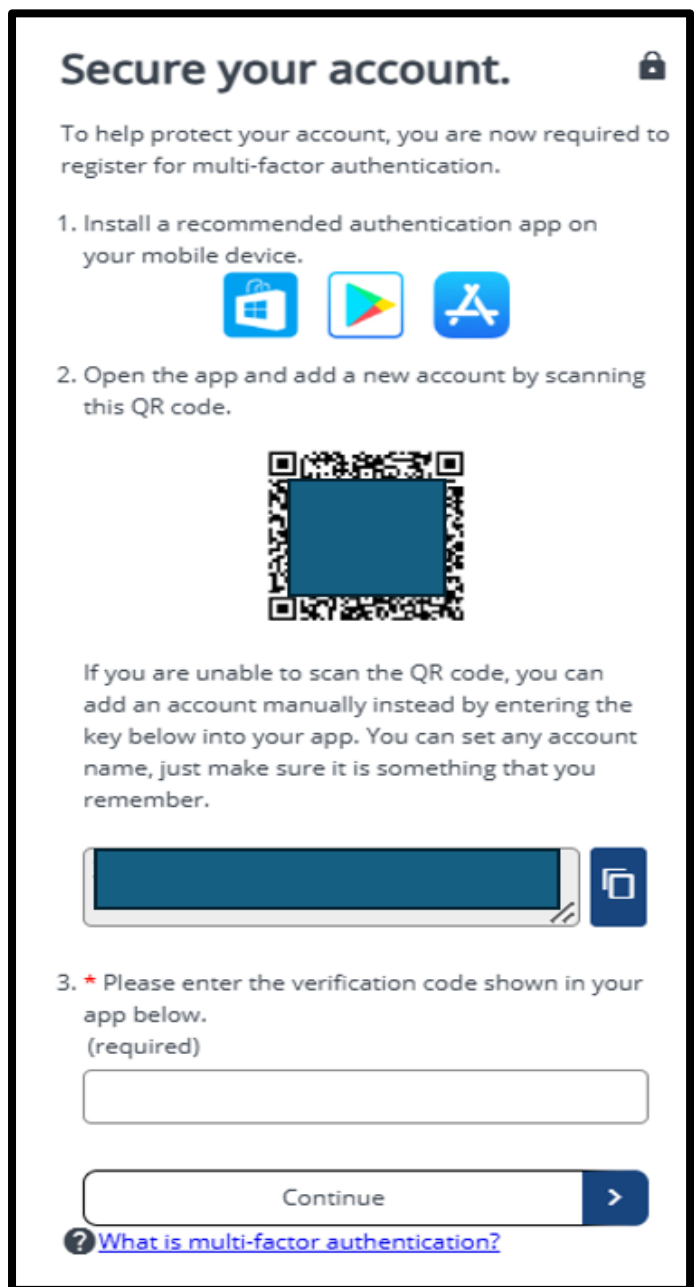
Step 2:

Enter your username. **Make a note of recovery codes if provided.**

Login 🔒

* Username (required)

Forgotten username?

* Password (required)

Forgotten password?

Login >

❓ Contact administrator

Secure your account. 🔒

To help protect your account, you are now required to register for multi-factor authentication.

1. Install a recommended authentication app on your mobile device.

2. Open the app and add a new account by scanning this QR code.

If you are unable to scan the QR code, you can add an account manually instead by entering the key below into your app. You can set any account name, just make sure it is something that you remember.

3. * Please enter the verification code shown in your app below.
(required)

Continue >

❓ What is multi-factor authentication?

Step 3:

Once the login option has been selected you will be presented with a QR code. This will need to be scanned with your phone camera, **via the authenticator app** previously downloaded.
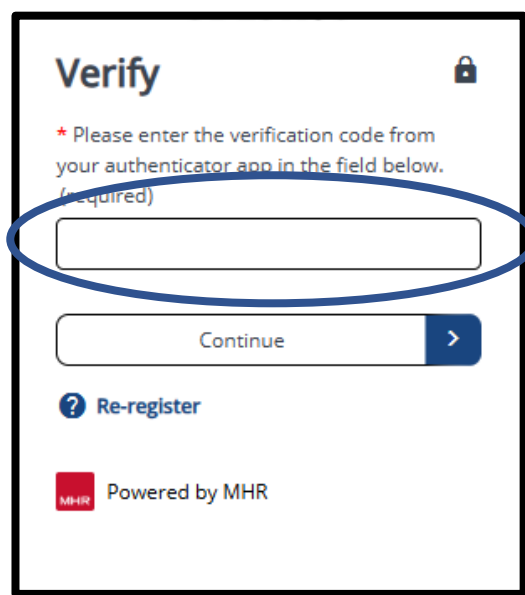
Step 4:

Once you have scanned the QR code with the authenticator app, you will be presented with this screen, on your phone. **Make a note of recovery codes if provided.**

You will need to enter the code displayed in the phone authenticator App into iTrent.

Enter code here

Once you have entered the code select continue

Step 5:

The recovery code that displays here you will need to save this in a secure location. This will be required in the event you have forgotten details.